



*Easy access to DMV from the  
leaders in court automation...  
Service Education, Incorporated*

### **What is the New Windows DMV\_CALL®?**

DMV\_CALL is a software package that enables your computer to connect to and receive information from the computers at the Department of Motor Vehicles in Albany.

### **What information is available?**

One type of DMV\_CALL search provides driver's license status, history of convictions, suspensions and accidents. If suspended, the courts and the reasons are listed. Search for driver information using:

- Name, DOB, sex
- Motorist Identification Number
- 9-Digit Client Number
- Plate Number

Another search provides vehicle registration data including owner, make, model, expiration, insurance, previous plates and vehicles. Vehicle searches work for:

- Plate number and type
- VIN
- Owner's name, DOB, sex

### **How is information presented?**

After collecting the data, DMV\_CALL lets you browse through the list of names displaying all information relating to that individual or vehicle.

You may print a hard copy sheet for any or all records searched. DMV\_CALL also keeps the required audit records of all searched records and the dates of those searches.

### **NEW!**

When adding a new VTL case into the CourtRoom Program®, simply enter either the Motorist ID or Plate Number. DMV\_CALL automatically searches and fills in the case record based on either the Motorist ID or Plate information. You must have a PREED account number and password from DMV to use this lookup feature.

## **What is the cost?**

The new Windows DMV\_CALL program costs only \$99 and the annual fee is now included in the regular annual maintenance costs. As always we will continue to insure the program keeps current with changes.

Since you are a municipal user, the actual data from DMV is 'fee waived'.

## **How is the list of search names created?**

There are several methods of building the list for searching.

- Transfer a defendant's name from the CourtRoom Program or the new Windows Parking Program into DMV\_Call. The driver's name and DOB are added to the search list.
- Import a Court calendar from the CourtRoom Program®
- Import downloaded eTickets
- At the DMV\_CALL data screen, type in the search information.

## **How to Obtain an Account Number**

To obtain the V-Pass account number and password, please call DMV at 1-800-948-7533.

When you have the account number and password, call SEi at 585-264-9240 to begin using DMV\_Call.

## **Ordering Information**

To order your copy of DMV\_CALL, call or e-mail SEi.

Phone: (585) 264-9240

Email: [Terry@NYCourts.us](mailto:Terry@NYCourts.us) or [Marty@NYCourts.us](mailto:Marty@NYCourts.us)

